Objectives and Resource Requests 2122

Program Review (A) - Information Technology

Objectives	Resource Requests
Improve Smart-Classroom Technologies on Campus - Refresh the oldest 10 classrooms on campus. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2020-2021 -** IT1701 **Detailed Description of Resource Request:** The technology for smart-classrooms becomes obsolete fairly quickly. We need to keep up with latest technological trends by upgrading our smart classrooms on campus. **Estimated Cost:** $100,000 **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Fayette **New/Replacement:** Replacement **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012 **Priority:** 2 **Primary Contact For This Resource Request:** Grant Jones
Additional Staff - Network Engineer - As our learning environments move toward cloud technologies and streaming content, the need for a fast, reliable and redundant network will be crucial. Also, with the pandemic, network resources are also	**2020-2021 -** IT1702 **Detailed Description of Resource Request:** As our learning environments move toward cloud technologies and streaming content, the need for a fast, reliable and redundant network will be crucial.

Objectives	Resource Requests
center point with hy-flex teaching and remote access to resources. We should have a dedicated network engineer for our campus. Currently we rely on a shared, district wide network engineer. I believe that our campus should have a dedicated network engineer. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024 **Year 2: Describe Progress Made Towards Objective:** This initiative was not approved during the previous program review cycle.	We should have a dedicated network engineer for our campus. Currently we rely on a shared, district wide network engineer. I believe that our campus should have a dedicated network engineer. **Estimated Cost:** $200,000 **Type:** Staff **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** No **Pirate's Code:** Hill **New/Replacement:** New **Previously Requested in Year(s):** 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016 **Priority:** 1 **Primary Contact For This Resource Request:** Grant Jones
Upgrade the Oldest 20 Instructor Computers on Campus - We will need to purchase, configure and deploy 20 replacement computers for the oldest instructor stations on campus. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2021-2022 -** ITS1703 **Detailed Description of Resource Request:** We will need to purchase, configure and deploy 20 replacement computers for the oldest instructor stations on campus. **Estimated Cost:** $24,000 **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Robertson **New/Replacement:** Replacement **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012 **Priority:** 3 **Primary Contact For This Resource Request:** Grant Jones

Objectives	Resource Requests
Continue to utilize Kaseya computer managment/reporting software. - Pay maintenance and support for continued use of this product. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2020-2021 -** IT1707 **Detailed Description of Resource Request:** Continue to utilize Kaseya computer management/reporting software. Pay maintenance and support for continued use of this product. **Estimated Cost:** $15,000/year **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** No **Pirate's Code:** Daviess **New/Replacement:** New **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016 **Priority:** 4 **Primary Contact For This Resource Request:** Grant Jones
Upgrade the Oldest 20 Faculty Office Computers on Campus - Purchase, configure and deploy 20 new faculty office computers to replace the oldest offices on campus. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2021-2022 -** IT1704 **Detailed Description of Resource Request:** Purchase, configure and deploy 20 new faculty office computers to replace the oldest offices on campus. **Estimated Cost:** $24,000 **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Pettis **New/Replacement:** Replacement **Previously Requested in Year(s):** 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012 **Priority:** 4 **Primary Contact For This Resource Request:** Grant Jones

Objectives	*Resource Requests*

Upgrade the Oldest 20 Classified Office Computers on Campus - Purchase, configure and deploy replacement computers for the oldest 20 classified offices on campus.
Review Type: Comprehensive
Program Review Cycle: 2021 - 2024
Start Date: 09/20/2021
Completion Date: 09/20/2024

2021-2022 - IT1705
Detailed Description of Resource Request: Purchase, configure and deploy replacement computers for the oldest 20 classified offices on campus.
Estimated Cost: $24,000
Type: Technology
If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones: Yes
Pirate's Code: Hancock
New/Replacement: Replacement
Previously Requested in Year(s): 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012
Priority: 5
Primary Contact For This Resource Request: Grant Jones

Upgrade the Oldest 150 Lab Computers on Campus - Purchase, configure and deploy 150 new lab computers to replaced the oldest lab computers on campus.
Review Type: Comprehensive
Program Review Cycle: 2021 - 2024
Start Date: 09/20/2021
Completion Date: 09/20/2024

2021-2022 - IT1706
Detailed Description of Resource Request: Purchase, configure and deploy 150 new lab computers to replaced the oldest lab computers on campus.
Estimated Cost: $180,000
Type: Technology
If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones: Yes
Pirate's Code: Gasconade
New/Replacement: Replacement
Previously Requested in Year(s): 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012
Priority: 6
Primary Contact For This Resource

Objectives	Resource Requests

Request: Grant Jones

Purchase and Test New Technology to Support/Enhance IT on Campus R&D - Purchase new IT gear that will enhance the support and quick resolution of IT issues on campus. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2021-2022 -** IT1708 **Detailed Description of Resource Request:** Purchase new IT gear that will enhance the support and quick resolution of IT issues on campus. R&D **Estimated Cost:** $10,000 **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Falls **New/Replacement:** New **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012 **Priority:** 7 **Primary Contact For This Resource Request:** Grant Jones
Upgrade the Oldest Network Switches and Wi-Fi on Campus - Purchase, configure and deploy to upgrade the oldest network switches and Wi-Fi access points on campus **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2021-2022 -** IT1709 **Detailed Description of Resource Request:** Purchase, configure and deploy to upgrade the oldest network switches and Wi-Fi access points on campus **Estimated Cost:** $70,000 **Type:** Technology **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Angelina **New/Replacement:** Replacement **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012

Objectives	Resource Requests

Priority: 8
Primary Contact For This Resource Request: Grant Jones

Purchase Spare IT Gear for Office-Classroom Support/Failures - Purchase spare projectors, SSC/RAM Kits, Monitors, Crestron Gear, Phones, Network Accessories and security cameras.
Review Type: Comprehensive
Program Review Cycle: 2021 - 2024
Start Date: 09/20/2021
Completion Date: 09/20/2024

2021-2022 - IT1710
Detailed Description of Resource Request: We need to keep an extra surplus of IT gear in our inventory for thefts, failures and unexpected needs.
Spare Projectors = $5000
Spare SSD/RAM Kits = $5000
Spare Monitors = $5000
Spare Crestron Gear = $5000
Spare Phones = $2500
Spare Network Accessories = $5000
Spare Security Cameras = $5000
Estimated Cost: $32,500
Type: Technology
If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones: Yes
Pirate's Code: Eastland
New/Replacement: Replacement
Previously Requested in Year(s): 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015, 2013-2014, 2012-2013, 2011-2012
Priority: 9
Primary Contact For This Resource Request: Grant Jones

Continue to Improve our AWS virtual desktop environment. - Continue to enhance our existing virtual desktop environment for our students.
Review Type: Comprehensive
Program Review Cycle: 2021 - 2024
Start Date: 09/20/2021
Completion Date: 09/20/2024

2021-2022 - IT1711
Detailed Description of Resource Request: More division offices are storing their files on our network. To keep up with this demand, we need to purchase extra disk drive space.
Estimated Cost: $15,000
Type: Technology
If Facilities, Equipment, or Tech I

Objectives	Resource Requests
	have discussed this request with Orlando DeLeon or Grant Jones: Yes **Pirate's Code:** Bastrop **New/Replacement:** New **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019 **Priority:** 10 **Primary Contact For This Resource Request:** Grant Jones
Contine AV Support Contract with Pinnacle - Continue to engage Pinnacle AV support specialists to help with our more exotic AV rooms in ASC and PAC buildings. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/20/2021 **Completion Date:** 09/20/2024	**2021-2022 -** IT1712 **Detailed Description of Resource Request:** Continue AV Support Contract with Pinnacle. Continue to engage Pinnacle AV support specialists to help with our more exotic AV rooms in ASC and PAC buildings. **Estimated Cost:** $15,000/year **Type:** Equipment **If Facilities, Equipment, or Tech I have discussed this request with Orlando DeLeon or Grant Jones:** Yes **Pirate's Code:** Macomb **New/Replacement:** New **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015 **Priority:** 11 **Primary Contact For This Resource Request:** Grant Jones
Upgrade 3 conference rooms and 6 classrooms with Hy-Flex technology. - Coordinate the design and implementation of these hy-flex rooms with outside vendors. **Review Type:** Comprehensive **Program Review Cycle:** 2021 - 2024 **Start Date:** 09/28/2021 **Completion Date:** 09/27/2024	**2021-2022 -** IT1813 **Detailed Description of Resource Request:** Research, test and purchase a software bundling tool to help to automate the update of our computer labs on campus. **Estimated Cost:** $10,000 **Type:** Technology **If Facilities, Equipment, or Tech I**

Objectives	Resource Requests
	have discussed this request with Orlando DeLeon or Grant Jones: Yes **Pirate's Code:** Hudspeth **New/Replacement:** New **Previously Requested in Year(s):** 2020-2021, 2019-2020, 2018-2019, 2017-2018, 2016-2017, 2015-2016, 2014-2015 **Priority:** 12 **Primary Contact For This Resource Request:** Grant Jones